

## Riverside's Tree-Mendous Staff

In honor of the white oak trees that previously grew on the land beneath Riverside Medical Center, we have created an employee/RMG provider contest called TREE-Mendous (replaces previous Brightest Star contest).

TREE-Mendous is the highest recognition we can grant any Riverside employees/providers with recognition and prizes focused on our consistently best of the best providers and staff from all departments/areas of our entire health system.

Eligible providers and employees are those who rise high each day, consistently living in words and actions the behaviors that create remarkable journeys for coworkers and patients/residents and in good standing according to Human Resources records.

Tree-mendous staff branch out as role models to us all—living our key words and Professional Standards of Behavior with every patient and coworker, striving for caring, positive connections with every person ALWAYS.

We have had several nominations come in for our Tree-Mendous staff here at Riverside. Their stories are described below.

<p>Elizabeth Alberico – Operating Room</p>	<p>OB sent out a list of dates that they need scrub tech coverage due to some staffing holes. I sent an e-mail out to some team members and Liz volunteered to take the weekend- saturday and sunday for several hours. She did this spontaneously without incentive, simply because she was willing and available to help. This is just one of the selfless ways that Liz helps others. Liz received a mask as a sign of recognition for her selfless and generous attitude!</p>	
<p>Jamie Bedell – Operating Room</p>	<p>Jamie has served as the OR scheduling representative for many process improvement meetings that we have held to improve the procedural scheduling process. She has also pulled extra hours with the resignation of one of our other full time schedulers. She is always thinking about efficiencies and patient satisfaction as she proposes new solutions and options. I will be rewarding her with a TREE-MENDOUS mask as a sign of recognition for her continuous efforts.</p>	
<p>Lisa Bodemer – Home Health</p>	<p>Home Health and the Wound Center had a shared difficult patient. Dr. Ruebhausen from the Wound Clinic wanted to thank Lisa for her detailed documentation. The communication that Lisa provided in her documentation was extremely helpful in providing coordinated care. Lisa consistently provides a clear understanding of the care provided to her home health patients, always striving for caring, positive connections with every person. "Kudos to Lisa!"</p>	

<p>Annette Boudreau – Operating Room</p>	<p>Annette recently returned from FMLA after having surgery and in her 2 short days, she volunteered to float to PCD, IRU and train to learn ECTs. This is just one example of the numerous times that Annette has volunteered to help out in different departments. I will be awarding Annette with a mask as a form of recognition for her willingness to help other teams and promote One Riverside mentality.</p>	
<p>Courtney Bradley – Operating Room</p>	<p>Courtney Bradley used her critical thinking while she was precepting a new RN to the OR. She noticed the scrub tech had opened additional instruments onto the field and questioned whether those items should be counted as part of the overall count because it had the potential to be retained in the patient. She asked her peers and they agreed. Her counterpart in the room was hesitant, but obliged the count after further discussion. Not only did it model team work, critical thinking, and promoting safe patient care, but it also showed our new hire what speaking up and having a questioning attitude is the right way to advocate for patient safety. Courtney received a mask for this behavior that she continuously models day in and day out!</p>	
<p>Erin Hansgen – Coffee Kiosk</p>	<p>Erin has been a long time employee at the Pavilion Coffee Shop. There is not 1 story that can be used as she is consistently great. Erin has been dedicated to her job and her customers as well as always being reliable and dependable through all situations within the department, and still maintains a positive, friendly and helpful demeanor with all. Thanks Erin for all you do!!!!</p>	
<p>Colleen Johnston – Operating Room</p>	<p>Colleen is our desk facilitator and one of my most key staff to run our department. Sometimes I refer to her as the assistant manager because of all the leadership roles she takes on to help support me and the team. She has once again agreed to take on the additional role of covering WFM timesheets for me when I am on vacation. She already completes the schedule in WFM for me, so naturally, she is someone who would understand and do an excellent job in this task. I am rewarding Colleen with a mask to recognize her for the outstanding work that she continues to do everyday to help Riverside succeed and provide excellent care.</p>	
<p>Jeanna Miller – Operating Room</p>	<p>Jeanna has consistently agreed to learn, train, and float wherever there is a need. She recently agreed to take on training in ECTs this past week and is coming in on her day off to continue training next week. She models to the team a consistent desire to help and be resourceful. I want to recognize her for all the hard work she does to help all of our teams, in the procedural areas and beyond! Great Job! I will awarding her a mask as a symbol of her recognition.</p>	

<p>Tracey Peachey – Resident Clinic</p>	<p>Tracey is tree-mendous because she is hardworking, dedicated and compassionate with her patients. Tracey consistently displays tree-mendous actions by being a leader within her clinic, maintaining a positive attitude during multiple transitions within her clinic, and helping to keep staff morale up. Tracey has stepped in with assisting in tasks during a leadership transition that are not normally her duties. She has done this without any hesitation. Tracey has exceeded expectations in her work and has been a great leader for her co-workers. Most recently, she has started training a new CT and RN in her clinic while maintaining her own duties. Tracey truly is tremendous for Riverside.</p>	
<p>Karlie Peters – Operating Room</p>	<p>She is an educator, nurse and extremely motivated to help with any staff who needs it. She covers call, picks up shifts when we are short, and helps out any way requested. She is a team player and a reliable person.</p> <p>Karlie consistently goes where she is needed and completes tasks on the fly. Today, she was able to put together an in-service last second and completed it with flying colors. She has been my partner in crime with educating out the team and completing our drills. She is a strong advocate for the OR staff and is able to explain our workflow to adjacent teams well. She works with all the procedural departments to help meet their education needs. I would like to recognize her for going above and beyond as our educator, our EPIC expert, covering for the desk facilitator and also working in the rooms as a staff RN when needed. I will be rewarding Karlie with Mask as a symbol of her recognition!</p>	
<p>Chandra Seabaugh – Radiology CT</p>	<p>4-3-2021 in the evening the organization had a power outage. When the power came back on, images would not send from the CT equipment to PACS. Chandra came in on her day off at night on a holiday weekend. Chandra knew about the firewalls and little black boxes next to the equipment. Chandra looked at the boxes and they were both off meaning the firewalls were off so for security reasons the images would not cross into PACS. Chandra turned on the black boxes and the images started to cross immediately. IS was called and they were not aware of the firewalls either. Chandra is a role model of teamwork, problem solver and dedication. Thanks to Chandra we had minimal delays in reads and without her knowledge the outcome could have been much different.</p>	

Cindy Siawrys – Volunteer Services

Cindy exemplifies flexibility in her work. In any given day, she is my right hand woman in managing office operations, training new volunteers, and hosting a community outreach event. She wears many different hats and does each with excellence. Though she has many spinning plates, she will always stop to listen. She is a champion for Riverside whether at work or home- often helping to connect community members or volunteers looking for a doctor, or this year- for a vaccine appointment!

Cindy's peers, Concierge staff at the Pavilion desk, also reached out to me to nominate her for Tree-mendous award! They said "Cindy is caring, considerate, outgoing, organized, and efficient. She helps us maintain the maps and directories for constantly changing doctor's names and suites. She is always checking in on volunteers both personally and professionally."



**[Click here to Submit a TREE-Mendous Story to Riverside's Celebration Team or scan the QR code below.](#)**



For more contest information, click the links below:

- [Contest Rules](#)
- [Leader Frequently Asked Questions](#)

Thank you for your help to recognize consistently TREE-Mendous staff and RMG Providers.  
We can't do this without YOU!